

# FACTS

## WHAT DOES TRIPLE-S VIDA DO WITH YOUR PERSONAL INFORMATION?

|              |   |
|--------------|---|
| <b>Why?</b>  | Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some, but not all, sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.  |
| <b>What?</b> | The types of personal information we collect and share depend on the product or service you have with us. This information can include: <ul style="list-style-type: none"> <li>▪ Social Security Number and Income</li> <li>▪ Insurance Claim History and Checking Account Information</li> <li>▪ Medical Information and Employment Information</li> </ul> |
| <b>How?</b>  | All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information, the reasons Triple-S Vida, Inc. chooses to share, and whether you can limit this sharing.  |

| Reasons we can share your personal information  | Does Triple-S Vida, Inc. share? | Can you limit this sharing? |
|---|---------------------------------|-----------------------------|
| <b>For our everyday business purposes</b> – such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | Yes                             | No                          |
| <b>For our marketing purposes</b> – to offer our products and services to you   | Yes                             | No                          |
| <b>For joint marketing with other financial companies</b>   | No                              | We don't share              |
| <b>For our affiliates' everyday business purposes</b> – information about your transactions and experiences   | Yes                             | No                          |
| <b>For our affiliates' everyday business purposes</b> – information about your creditworthiness   | No                              | We don't share              |
| <b>For our affiliates to market to you</b>  | Yes                             | Yes                         |
| <b>For nonaffiliates to market to you</b>   | No                              | We don't share              |

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| <b>To limit our sharing</b> | <p>Mail the form below.</p> <p><b>Please note:</b> If you are a <i>new</i> customer, we can begin sharing your information 30 days from the date we sent this notice. When you are <i>no longer</i> our customer, we continue to share your information as described in this notice.</p> <p>Triple-S Vida will comply with a client's or consumer's request to opt out within a reasonable term not to exceed 30 days, counted from the receipt of said request.</p> <p>However, you can contact us at any time to limit our sharing.</p> |
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| <b>Questions?</b> | Call toll free: 1-800-980-7651 or visit <a href="http://www.sssvida.com">www.sssvida.com</a> . |
|-------------------|--|



| Mail-in Form   |  |                   |  |         |  |                       |  |               |  |
|--|--|-------------------|--|---------|--|-----------------------|--|---------------|--|
| <p>If you have joint policies, your choices will apply to everyone on your policy unless you mark below.</p> <p><input type="checkbox"/> Apply my choice only to me.</p> | <p><b>Mark any/all you want to limit:</b></p> <p><input type="checkbox"/> Do not allow your affiliates to use my personal information to market to me.</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="background-color: #cccccc;">Name and Surnames</td> <td style="width: 100%;"></td> </tr> <tr> <td style="background-color: #cccccc;">Address</td> <td style="width: 100%;"></td> </tr> <tr> <td style="background-color: #cccccc;">City, State, Zip Code</td> <td style="width: 100%;"></td> </tr> <tr> <td style="background-color: #cccccc;">Policy Number</td> <td style="width: 100%;"></td> </tr> </table> | Name and Surnames |  | Address |  | City, State, Zip Code |  | Policy Number |  |
| Name and Surnames  |  |                   |  |         |  |                       |  |               |  |
| Address  |  |                   |  |         |  |                       |  |               |  |
| City, State, Zip Code  |  |                   |  |         |  |                       |  |               |  |
| Policy Number  |  |                   |  |         |  |                       |  |               |  |
| <b>Mail To:</b>  | Triple-S Vida, Inc., Compliance Office, PO Box 363786, San Juan PR 00936-3786  |                   |  |         |  |                       |  |               |  |

| Who We Are   |  |
|--|--|
| Who is providing this notice?  | Triple-S Vida, Inc.  |
| What We Do   |  |
| How does Triple-S Vida, Inc. Protect my personal information?                      | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.  |
| How does Triple-S Vida, Inc. Collect my personal information?                      | <p>We collect your personal information, for example, when you:</p> <ul style="list-style-type: none"> <li>▪ Open an account or deposit money</li> <li>▪ Apply for insurance or pay insurance premiums</li> <li>▪ File an insurance claim</li> </ul> <p>We also collect your personal information from others, such as consumer reporting agencies, affiliates, or other companies.</p>                                    |
| Why can't I limit all sharing?   | <p>Federal law gives you the right to limit only:</p> <ul style="list-style-type: none"> <li>▪ Sharing of affiliates' everyday business purposes – information about your creditworthiness</li> <li>▪ Affiliates from using your information to market to you</li> <li>▪ Sharing for nonaffiliates to market to you</li> </ul> <p>State laws and individual companies may give you additional rights to limit sharing.</p> |
| What happens when I limit sharing for an account I hold jointly with someone else? | Your choices will apply to everyone on your account unless you tell us otherwise.  |
| Definitions  |  |
| Affiliates   | <p>Companies related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> <li>▪ <i>Our affiliates include companies with a Triple-S name.</i></li> </ul>   |
| Nonaffiliates  | <p>Companies not related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> <li>▪ <i>Triple-S Vida, Inc. does not share with nonaffiliates so they can market to you.</i></li> </ul>   |
| Joint marketing  | <p>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</p> <ul style="list-style-type: none"> <li>▪ <i>Triple-S Vida, Inc. does not jointly market with nonaffiliated financial companies.</i></li> </ul>   |